

PRIVACY POLICY

Meals on Wheels Ministry, Inc. is committed to maintaining your confidence and trust as it relates to the privacy of your personal information.

This privacy notice discloses the privacy practices for Meals on Wheels Ministry, Inc. and our website: <https://www.mealsonwheelsamerica.org>. This privacy notice applies solely to information collected by this website, except where stated otherwise. It will notify you of the following:

- What information we collect;
- With whom it is shared;
- How it can be corrected;
- How it is secured;
- How policy changes will be communicated; and
- How to address concerns over misuse of personal data.
- Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will use information you provide to us to respond to you regarding the reason you contacted us. We will not sell or rent this information to anyone. Further, we will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g., to forward your request for meal services from a local provider. Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Personal information from those who communicate with us online via any of our technology platforms, including this website, interactive sites, or social media networks (“Platforms”), may be collected for the purposes of: responding to specific questions; advising visitors of new online material and Meals on Wheels Ministry, Inc. activities and events. Our web server recognizes consumer domain names for the purpose of analyzing web site access and improving the content of our web site. Personal data such as your e-mail address, telephone number, address, age and gender may be collected in order to respond to your specific request for information and for the purposes outlined above. Like many online services, we use cookies to collect information (see below).

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number provided on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data

Sharing

We share aggregated demographic information with our partners and advertisers. This cannot be linked to any personal information that can identify any individual person.

Security

Our systems follow the applicable requirements of Payment Card Industry (PCI) compliance Requirement 3 (Protect Stored Cardholder Data) and Requirement 6 (Develop and Maintain Secure Systems and Applications). Within the system, cardholder primary account number (PAN) is encrypted when saved with strong cryptography and masked when displayed to the internal user. Cardholder data is transmitted encrypted through Transport Layer Security (TLS) 1.2). We do not store CVV numbers. Our hosted systems are protected by network and web application firewalls, intrusion detection and prevention systems, and anti-virus software. Our systems are monitored 24 hours a day, 7 days a week and housed in a restricted access facility.

Cookies

Personal data such as your e-mail address, telephone number, address, age and gender may be collected in order to respond to your specific request for information and for the purposes outlined above. Like many online services, we use cookies to collect information. "Cookies" are small pieces of information that a website sends to your computer's hard drive while you are viewing the website. We may use both session Cookies (which expire once you close your web browser) and persistent Cookies (which stay on your computer until you delete them) to provide you with a more personal and interactive experience on our website. This type of information is collected to make the website more useful to you and to tailor the experience with us to meet your special interests and needs. We also use cookies to identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance their experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site. Some of our business partners may use cookies on our site (e.g., advertisers). However, we have no access to or control over these cookies.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Meals on Wheels Ministry, Inc. will not share your personal information collected with any organizations outside of the Meals on Wheels Ministry, Inc. network or our Platform service providers without your consent except as may be described herein or as may be compelled legally. If you have questions on this privacy policy or if you wish to verify and correct the information we have collected, you may call the Meals on Wheels Ministry, Inc.

Notification of Changes

Our privacy policy is subject to change without notice. Therefore, we recommend that you check this web page periodically for updates and revisions.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at (903) 593-7385.